

**WHITE OAKS REHABILITATION AND NURSING CENTER
VISITOR FACT SHEET REGARDING
NYS DEPARTMENT OF HEALTH NURSING HOME VISITATION GUIDELINES**

As per the NYS Department of Health, the following visitation guidelines must be adhered to during the COVID-19 State Public Health Emergency.

- ◆ **Unvaccinated visitors will need a COVID test within 72 hours of scheduled visit.** White Oaks will test before scheduled visit between 10:15AM – 10:45AM and 1:15PM – 1:45PM.
- ◆ All visitors will need to complete a Screening form at time of visit. If testing at the facility, visitors will additionally need to provide their **DOB** as we must report ALL testing at the facility to the NYSDOH. You will also be required to have your temperature taken and answer the screening questions.
- ◆ **Please arrive 10 minutes before your scheduled visitation to allow for the screening process.**
- ◆ Visitation at this time will only be permitted by appointment, during specified hours and be limited to designated areas of the facility, i.e., MDR and facility patio when weather permits.
- ◆ Visits are limited to **no more than two visitors per resident per visit.**
- ◆ Visitors under the age of 18 must be accompanied by an adult over the age of 18.
- ◆ Visits must be scheduled on *SignUpGenius* via the facility's website www.whiteoaksrehab.com. Be aware that your preferred time/day may not be available due to prior scheduling and/or constraints present with visitation.
- ◆ Visitation Hours: Monday – Saturday
 - 11:00am-11:30am (M-F)
 - 2:00pm-2:30pm (M-F)
 - 10:45am-11:15am (Saturday ONLY)
 - **No visitation on Sundays, Holidays or Holiday Weekends**
- ◆ All visitors must wear an appropriate facemask or facial covering at all times when on facility premises. The resident you are visiting will also be required to wear a facemask or facial covering which the facility will provide.
- ◆ Social distancing (6 feet) must be maintained at all times during your visit.
- ◆ Please perform appropriate hand hygiene before and after your visit.
- ◆ Residents on a 14-day quarantine or observation period will not be permitted visitation.
- ◆ Staff will be monitoring the visitation area during your visit to ensure compliance with guidelines. **Any person who fails to adhere to the protocol will be asked to leave and will be prohibited from visiting for the duration of the COVID-19 State Declared Public Health Emergency.**
- ◆ Upon conclusion of your visit, the visitation area will be cleaned and disinfected with an EPA-approved disinfectant.
- ◆ If you are planning on cancelling your visit – please call and inform the facility.